Modular 4K MOD44
User Manual

with SingleWire HDBaseT® Technology

Watch. Control. Enjoy.
HDanywhere™ from HD Connectivity

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Connect up to 4 x HDMI sources (Satellite/Cable HD Receivers, Blu-Ray players, Media Servers, Games Consoles, CCTV etc) and realise the potential of full HD 1080p High Definition picture and sound quality on up to 4 x HDTVs around the home.

Please read this manual fully before attempting to set-up your HDanywhere Modular system.

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Got an idea on how we can improve our manuals?

Introduction

Good decision! Soon you will be enjoying the superior experience of high definition entertainment coupled with faster than WiFi internet access for smart TVs and web devices throughout your home. Our aim is to offer the best experience to our customers. As such we are always looking to improve our products, service and support, so if you have any suggestions on how we could do that, please email improve@hdconnectivity.com

Chris Pinder
HD Connectivity Managing Director

What is Modular?

HDanywhere Modular lets you select, watch and control all your media devices on up to 4 x HDTVs throughout your home, not just the main set. Everyone can enjoy their choice of entertainment in different rooms at the same time, whilst taking advantage of a faster than WiFi Internet connection(Where HDBT Pro is installed) for smoother, buffer-free browsing. With the addition of Power over Ethernet (PoE), you now no longer need power supplies with each of your TV receiver devices.

The best quality picture and sound

It enables you to get the best performance possible from all your HDTVs with uncompressed full HD 1080p video and audio, in pixel-perfect original quality, just as the creators intended. Also capable of 3D and future-ready with support for 4K resolutions.

All your devices & subscriptions on every TV

HDanywhere Modular maximises the value and unlocks the true potential of all your home entertainment devices and subscriptions. Enabling you to enjoy every set-top box, channel, Blu-ray, video or music downloads on every HDTV in your home, without sacrificing remote control or losing a single pixel of picture quality.

Control like you're still in front of the box

With HDBaseT outputs IR magic eyes allow you to use any original or universal remote at every TV through the use of our IR Passback system. Meaning that you can pause in one room and resume playing in another. We call that 'follow me' TV.

(Where HDMI outputs are installed CEC control replaces IR control)

De-cluttered viewing areas and living spaces

You can remove all the cables, boxes and TV furniture from your viewing area and hide them away. The HDanywhere Modular POE TV Receiver box is all you need at every TV location. Small enough to fit in the palm of your hand it's easily hidden behind the TV, all you actually need in sight is the IR magic eye.

Get online with faster than WiFi Internet

By connecting your broadband router to the HDanywhere Modular central hub, you activate a faster than WiFi Ethernet LAN via the system. Two network ports are available at every TV Receiver(**where HDBaseT Pro products are used**) - providing a stable and secure wired Internet connection. Perfect for alleviating buffering blues, running SmartTV apps, online gaming and smoother surfing.

Easy to Install. Just one cable for everything, including power.

It is simple to install, requiring only a single network cable (Cat5/6/7), carrying HD video and audio, Internet, control and power for the TV receivers between the central hub and TV receivers thanks to the latest HDBaseT transmission technology.

Out the box

The package contains all of the necessary components for a full install.*

Package Contents

1 x 4x4 Central Hub
1 x Power Cable
1 x 19" Rack Mounting Ears
(Optional items depending on system configuration)
Upto 4 x PoE TV Receivers (HDBT Pro or HDBT Lite)
Upto 4 x IR Emitters
Upto 4 x IR Receivers

System Features

- Uses a single Cat5e/6/7 wiring structure with reliable performance up to 100m(60m if HDBT Lite components installed)
- PoE (Power over Ethernet) delivers power over the HDBaseT connection to power each of the TV receiver.
- Supports the highest HD resolutions, including 1080p 3D & 4K.
- IR passback allows you to select and control what you watch from every room
- Connect to the internet via high speed ethernet ports(Only available with HDBT Pro)
- Fully compatible with universal remote controls
- Easily integrates into home control automation systems (Control4® Crestron® & other drivers available)
- IP control
- CEC control of source devices
- Heartbeat OS

* HDMI and Cat5/6/7 cabling not included

Before you start

For the most up-to-date installation best practice advice, please visit:
http://support.hdconnectivity.com/

HDBaseT Wiring Guidance

HDanywhere Modular systems require a single network cable to be run from each HDTV location, back to a central location. 'SingleWire' systems use HDBaseT technology to transmit over 1 x Cat5e/6/7 cable up to a 100 metre distance.

What is the best type of cable to use?

Currently you can use Cat5e, Cat6, Cat6e, Cat6a, Cat7 or Cat7a with HDanywhere products.

The baseline cable standard for HDanywhere systems is Cat5e. Slightly greater distances can be achieved by using Cat6, or slightly better still with the Cat7, which have thicker copper cores for easier signal transfer.

Whichever network cable type you choose, ensure that the main wiring architecture is 'solid core', not stranded 'patch' cabling. Patch cabling can be used for the last few metres of a run (say from a wallplate) but should be avoided over the longer runs as signal transfer over stranded cores is heavily reduced.

The use of pre-made leads is not recommended unless you can be absolutely sure of their construction credentials (i.e. solid core 568B)

CCA (Copper Clad Aluminium) cable is NOT supported

Shielded cables

Unlike other systems, shielded FTP cable is not a stipulation. If however you preferred this type of cable please ensure compatible shielded accessories are used. Failure to terminate cable screen at all points can induce interference rather than eliminating it.

Best Practice

Best practice advice is to always use a straight piece of cable terminated directly at the matrix and the TV receiver ends.

HDBaseT with patch panels & wall plates

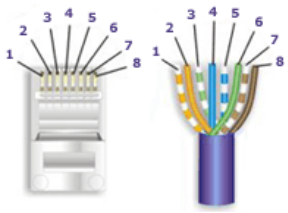
If the patch panels are terminated correctly and well, there is minimal loss of distance with HDBaseT.

The use of wallplates and patch panels always has the potential to cause increased resistance on the cable, introducing 'pinch points' for signal transmission and could reduce advertised transmission lengths.

TIP - instead of using RJ45 wallplates, use brush plates instead to maintain the neat finish. A search for "brush plates" will yield many results.

Connection termination

Terminate the cabling using RJ45 connectors to the 568B wiring standard (shown below).



IMPORTANT: Local building regulations may apply to the installation of cabling in properties. Please ensure that these are checked and followed in accordance with the laws of your territory.

The Central Hub

The central hub is the heart of the HDanywhere system.

Front Panel

- Service Card Input Slot
- Source IR emitter cable connection ports (to control source 1-2-3-4)
- LCD Display

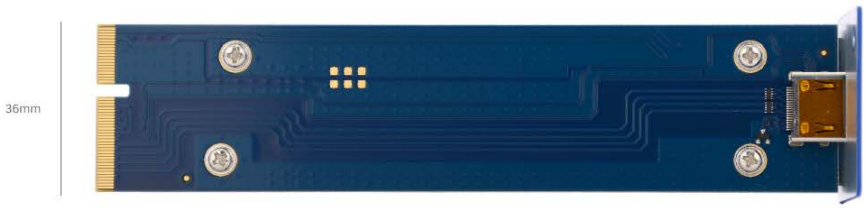
Rear Panel

1. Mains Power
2. Ethernet Input
3. Input Tray Bays
4. Output Tray Bays

Modules

Input Modules

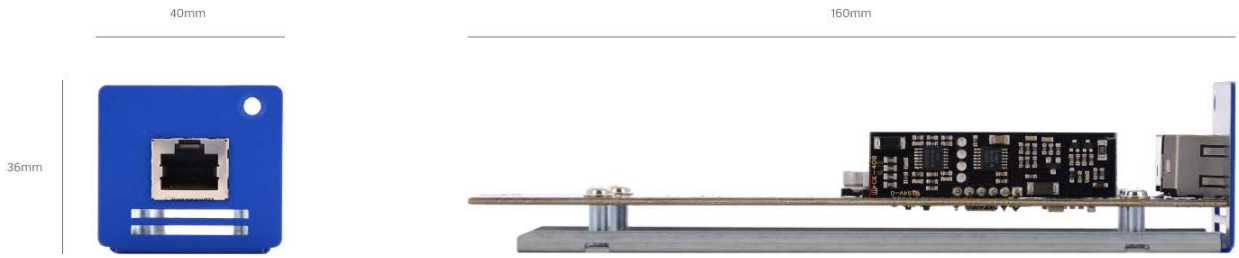
HDMI Module

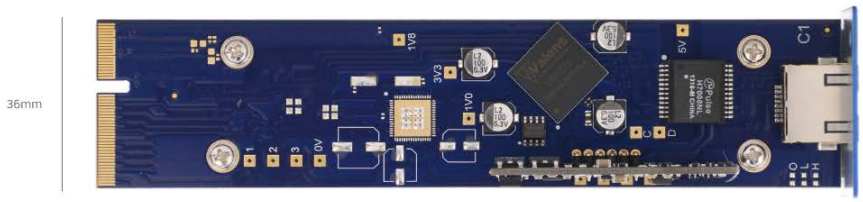


Output Modules

In addition to the HDMI module, the following can also be used as outputs

HDBT Lite Transmitter Module

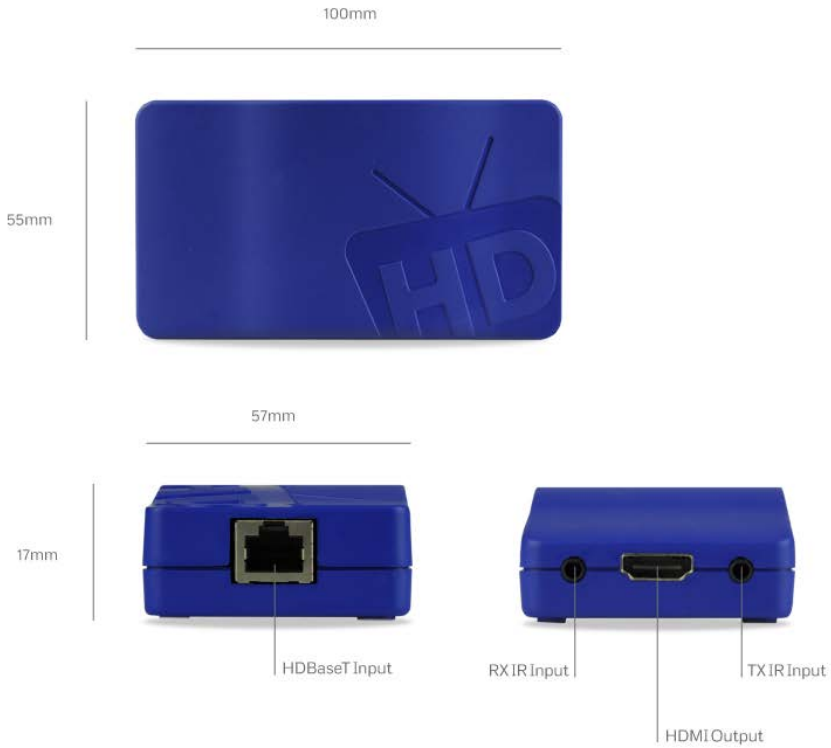




HDBT Pro Transmitter Module

TV Receiver

HDBT Lite Receiver



HDBT Pro Receiver

First time setup

Your HDanywhere™ system is designed so that you can set it up quickly and start using it right away.

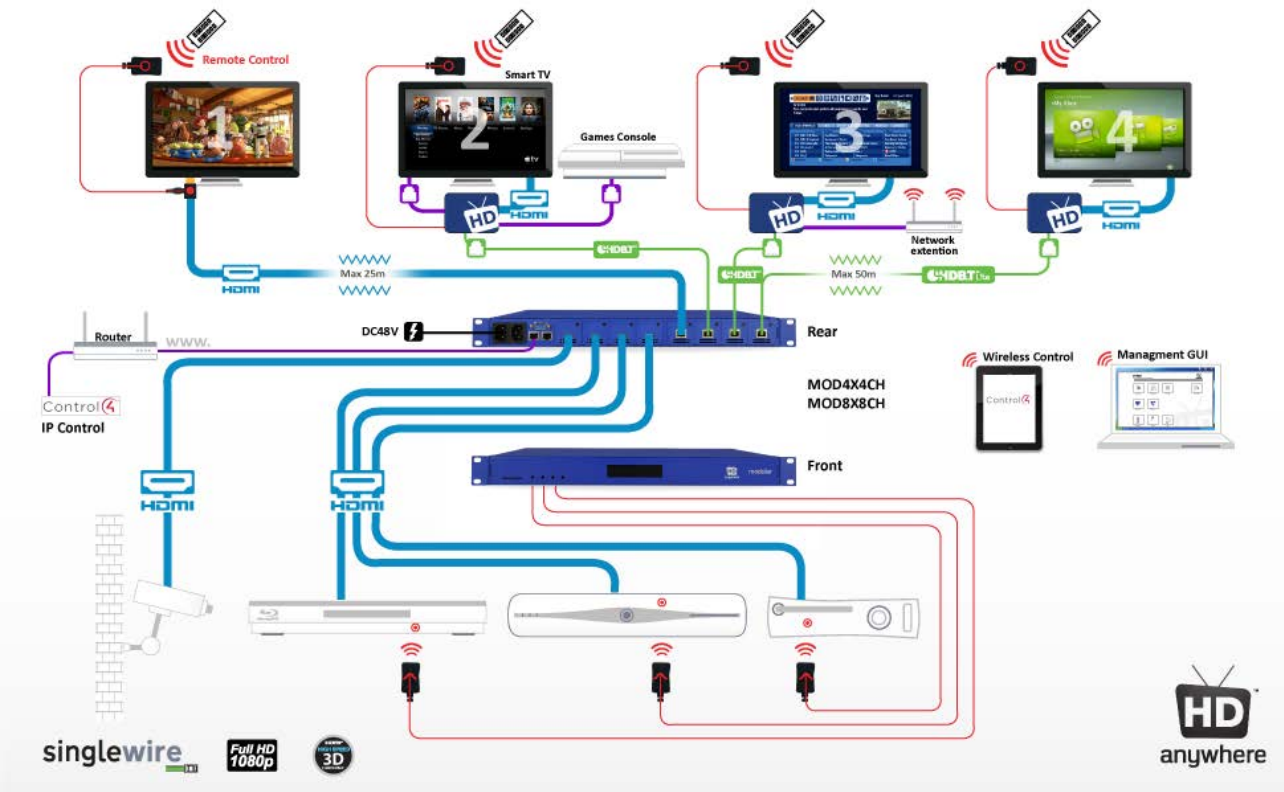
Please note that the HDanywhere™ product warranty does not cover damage due to electrical disturbances. If possible safeguard your equipment by connecting all provided power supplies to an electrical surge suppressor / line conditioner.

Before you connect up your system, please ensure that you complete the following:

- Ensure that any manufacturer HDMI link, HDMI control or CEC protocol settings such as Samsung Anynet Link, Sony Bravia Link, Panasonic Viera Link etc are switched to “off” on both the source devices and HDTVs that are to be connected to system. This setting is likely to be found in the HDMI menu settings of the devices you are using.
- After you have changed the CEC setting, switch off all your HDMI source devices and HDTVs and unplug them from the mains.
- Please ensure that you only connect and disconnect HDMI cables while the central hub and TV receivers are powered off.

Connecting up your HDanywhere system

The diagram below shows the way a Modular system will be connected once complete with 4 sources and 4 TVs. This diagram can be found online for reference at:



Initial Connections

- With all your products powered off, connect your HDMI source devices to the desired HDMI input ports on the central hub: 1, 2, 3 or 4.
- For Blu-ray 3D & 4K, 'High Speed' HDMI cables must be used (usually under 8m in length). Passive (not Active) HDMI cables over 15m in length are not recommended under any circumstances.
- Connect your most commonly watched source device to HDMI input 1. It is recommended that if a Satellite HD Receiver is being used that this is connected to HDMI input 1.
- Connect the HDMI cables between the TV receivers and your chosen TVs / Displays / Projectors on the first HDMI port.
- Connect any network or LAN connections between the TV receivers and the chosen network devices. i.e. your TVs Ethernet port for smart TV capability
- Now connect the Cat cabling from the corresponding TV Receiver locations to the HDBaseT (RJ45) TV output ports (1, 2, 3 or 4.)

Notes:

When placing the TV Receivers at your TV locations, please take care not to block the vents on the TV receiver casing.

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IR setup

If you need troubleshooting or background advice on IR, please go to www.hdconnectivity.com/support where you can reference our up to date IR support pages.

Step 1 - Central Hub IR cable set-up

Connect the IR TX emitter cables to the 3.5mm jack ports labelled IR TX 1, 2, 3, 4 on the front panel and position the IR emitter "bud" on the front of the source, over the IR receiving window on each of the corresponding connected source devices 1, 2, 3, 4.
(i.e. The IR TX plugged into port 1 is positioned in front of the HDMI source connected to HDMI input 1)

Step 2 - In-room TV Receiver IR set-up

In order to use any of your source device remotes, the HDanywhere system remote or a universal remote at the TV Receiver locations, ensure that the IR RX cable receiver eye is connected to the 3.5mm jack port (labelled IR RX) and positioned in sight of where you would usually like to point your remote control(s).

Step 3 – Test basic operation

In order to verify your IR setup, the easiest way is to go to your display device connected to Output 1 of the central hub. Use the matrix remote to select source input 1 and then use the remote control for your chosen source 1 to verify control. Repeat that for each of the other sources connected to the matrix. If you wish, you can then repeat the process at each of the display locations you have connected to the system.

When using 2 identical source devices (such as set-top boxes)

The system has discrete IR, so it is possible to have 2 (or more) identical source devices without annoying IR clashes that would result in the operation of all identical devices. When using 2 (or more) identical source devices, please take measures to avoid IR transmission leaks that could cause the other identical source devices to respond. You can take measures to shield source devices from the IR being emitted by other source device IR TX emitters by locating them on different shelves for example if you still have any trouble.

High Speed Internet Connectivity
(HDBT Pro only)

This feature of your Modular system comes in response to the popular emergence of on-demand Internet services (such as BBC iPlayer, online gaming, and social networking) on Smart TVs. Each Modular Pro TV Receiver has 2 x 10/100 Ethernet ports available that allow a wired connection of devices requiring a high speed connection to the Internet.

High speed internet connectivity function of the Modular system is enabled as standard when you connect the Ethernet port to one of the output ports of your broadband router to the LAN input port on the central hub. Once connected the 10/100 Ethernet ports on the TV Receivers will become active with that network connection.

Powering your system on for the first time

The very first power on/initialisation of the system is crucial to its future operation and performance. The central hub incorporates a small memory. This memory stores the initial handshake negotiations and authentications between all the connected sources and HDTVs in order to aid faster switching times between the connected source devices thereon after.

- Power the HDTVs on at the mains. Bring out of standby mode and select the correct HDMI channel that the HDanywhere TV Receiver is connected to.
- Power on the HDMI source devices at the mains and bring them out of standby mode. (NB Sky+HD takes one minute or so)
- Connect the power cable to the central hub and power it on at the mains switch.

Completing your set-up

After completing the process above, all HDTVs should be displaying the selected HDMI source device video and audio.

LED Display

On initial power on, the LED display will show an initialising message, and once booted, will display the IP address of the hub, This will be displayed until the unit has been accessed via IP then the unit will display 'HD Anywhere Modular 4K'

Adding new or changing sources / displays to the system

If at any time a connected source device or HDTV is changed to a different HDMI input port, or is replaced with a different model - a factory reset and re-initialisation of the system is recommended.

To perform the hard reset: Power down every device connected to the hub – all sources + all HDTVs. Now power down the central hub itself and leave it off at the mains for at least 10-15 minutes. Finally connect and power on the central hub again as if doing it for the very first time.

Power Consumption

The Modular system is designed to be powered on constantly, using low power consumption. In some cases when the system has been powered off fully at the mains for over 15 minutes, the process above may need to be repeated to sync the HDTVs again with the HDMI source devices.

Operating your system

Manual operation

You can operate switching between sources manually by using the up and down buttons labelled 'TV 1, 2, 3 or 4' situated on the central hub front panel. Simply press the up or down button that corresponds to the TV output that you wish to change HDMI source on and toggle through until the desired HDMI input source video is being displayed. A numerical LED indicates which HDMI source input is being shown at each TV location.

Remote Control operation

Included with the system is a small Remote Control (shown). This can operate the system from directly in front of the main unit, via the IR Ext cable and also via the IR RX cables connected to TV Receivers. (Sometimes referred to as the 'magic eye' cable) (Additional remotes are available to purchase).

Third Party Control via RS232 comms port or over IP

Please visit www.hdconnectivity.com/support to download third party integration drivers we have available or the control codes for advanced user integration with third party hardware. Alternatively you can Contact tradesupport@hdconnectivity.com for third party home controller integration driver advice.

Control via the Modular web interface

For Modular web interface guide please goto this document - Modular web interface Guide

Troubleshooting

Should you encounter a problem when using your matrix a soft (power cycle) or hard reset of the unit should resolve most issues.

A separate troubleshooting info sheet may be available for more complex issues. If you do not resolve your issue after reading this, email support@hdconnectivity.com with as much information about your set-up and the symptoms as possible.

To perform the hard reset please see below.

To perform the hard reset:

Power down every device connected to the Matrix – all sources + all HDTVs. Now power down the Matrix unit itself. Leave off at the mains for at least 10-15 minutes. Finally connect and power on the Matrix again as if doing it for the very first time.

ISSUE: No/intermittent picture on HDTV, blocky images or sparkles

Fault finding

Drop the output resolution of the source device down to 1080i or 720p. If the picture appears correctly on the HDTV this indicates a bandwidth issue with the Cat cable run. The available bandwidth is too low for 1080p transmission. Check that the Cat cable is not bent, knotted, kinked or distorted in any way that would prevent these high frequency signals from traveling throughout the intended length.

Ensure that the RJ45 connectors are fully inserted and click locked into place firmly and securely to ensure perfect connector connection.

This can be caused by:

- Electromagnetic interference affecting the Cat5e/6/7 cable due to proximity to power lines.
- Imperfect RJ45 connector termination
- Use of wallplates or patch panels that cause too much bandwidth drop
- Poor quality Cat cabling or internal cable strand breakages caused by poor production
- Installation bending/strain/damage.

Possible fixes:

- Relocate cable run away from possible interference from power line (minimum 60cm)
- Re-terminate RJ45 connectors or replace with better quality connectors
- Remove wallplates and patch panels, replacing with direct cable runs and brush plates.
- Upgrade to better quality Cat5e/6/7 cable.

ISSUE: IR control not working, or only working intermittently

Fault finding

- Check the batteries in your remote control.
- Check that only IR cables labelled RX are connected to the TV Receivers and TX to the central hub.
- Double-check and reposition the IR TX emitters so they are directly over the IR receiving windows on the source devices.
- Connect each IR cable one at a time until the last IR cable connected introduces the fault. Once discovered contact HD Connectivity for replacement IR cable. (support@hdconnectivity.com)

Specifications

Operating Temperature Range	-15 to +55°C (5 to 131 °F)
Operating Humidity Range	5 to 90 % RH (no condensation)
Input Video Signal	5.0 volts p-p
Input DDC Signal	5 volts p-p (TTL)
Video Format Supported	DTV/HDTV 4K x 2K 1080p/1080i/720p/576p/480p/576i/480i, VESA formats All 3D formats inc 3D over HDMI 1080p60 Up to 48-Bit Deep Colour
Audio Format Supported	Dolby-HD, DTS-HD, up to 7.1 Channel
Output Video	HDMI 1.4a + HDCP
Processor Bandwidth Support	20 Gbit/s
I/O Cable Distance	15-20m 24AWG (all HD Connectivity HDMI cable models supported)
Power Supply	DC48V
Power Consumption	120wtts (Max.)
Dimensions (mm)	440 × 355 × 45
Mass (Main unit)	6000g
IR Wavelength & Frequency	Wavelength: 940nm IR frequency: 38KHZ

These specifications may change or be improved without notice. HD Connectivity may not be held responsible for discrepancies.

Product Registration

Registering helps us to support HDanywhere™ users most effectively and makes the process more efficient should you ever require technical support. By registering you are also ensuring that you are notified of and receive the most up-to-date firmware updates as soon as they are released.

The process is quick and easy.

Please visit www.HDanywhere.com/register to register your product purchase.

Not registering will not affect your replacement warranty or product guarantee.

Privacy: All details provided to HDanywhere™ will be used only for the purpose of your product ownership record, none of the information will be passed on to any third parties. HDanywhere™ will treat all your Personal Information as confidential. We will keep it on a secure server and we will fully comply with all applicable UK Data Protection and consumer legislation.

Three-Year Replacement Warranty & Guarantee

A Three-year worldwide replacement guarantee covering HDanywhere™Modular electronic devices is provided by HD Connectivity. You can use our freepost returns service to send your faulty device back to us (UK only). If you need to use this guarantee contact HDanywhere™ Customer Services: support@hdconnectivity.com / 01684 576 348

Warranty Details

If your HDanywhere product does not work properly because of a defect in materials or workmanship, HD Connectivity (referred to as "the warrantor") will, for the length of the period indicated as below, (One Year) which starts with the date of original purchase ("Limited Warranty period"), at its option either (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. The decision to repair or replace will be made by the warrantor.

This Limited Warranty is extended only to the original purchaser and only covers product purchased as new. A purchase receipt or other proof of original purchase date is required for Limited Warranty service.

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The Limited Warranty ALSO DOES NOT COVER damages or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, maladjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, or service by anyone other than a Factory Service Centre or other Authorised Service, or damage that is attributable to acts of God. No responsibility can be accepted for damage caused to connected devices as a result of the use of the system.

There are no express warranties except as listed under "limited warranty coverage". The warrantor is not liable for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. (As examples, this excludes damages for lost time, cost of having someone remove or re-install an installed unit if applicable, travel to and from the service location, loss of or damage to media or images, data or other recorded content. The items listed are not exclusive, but are for illustration only.

Hereby, HDanywhere™ declares that this HDMI connectivity device is in compliance with the essential requirements and other relevant provisions of the following Directives: 2006/95/EC (LVD Directive); 2004/108/EC (EMC Directive); 999/5/EC (R&TTE Directive).

Got an idea on how we can improve our manuals?

Do you think we could have explained something better or simpler? Let us know and receive a 10% discount voucher! Email improve@hdconnectvity.com

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HDMI, the HDMI Logo are trademarks of HDMI Licensing LLC.
The details in this manual are correct at the time of going to print.
The specification and features are subject to change without notice.

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